

## Return Material Authorization (RMA)

Complete and fax back to +27(0)10 900 3991  
 Or email to service.za@tactiletechnologies.com

<b>DATE</b>			
<b>COMPANY NAME</b>			
<b>CONTACT</b>			
<b>EMAIL ADDRESS</b>			
<b>ADDRESS</b>			
<b>POSTAL CODE</b>		<b>TOWN</b>	
<b>TEL</b>		<b>FAX</b>	

<b>RETURN ADDRESS</b>			
<b>POSTAL CODE</b>			
<b>CONTACT</b>			

<b>MODEL</b>			
<b>PART NUMBER</b>			
<b>SERIAL NUMBER</b>			
<b>YOUR REFERENCE</b>			
<b>FAULT DESCRIPTION</b>			

<b>DROP OFF DATE</b>						
<b>SERVICE CENTRE USED</b>						
<b>URGENCY</b>	<input type="checkbox"/>	HIGH	<input type="checkbox"/>	MEDIUM	<input type="checkbox"/>	LOW
<b>QUOTATION REQUIRED</b>	<input type="checkbox"/>	YES	<input type="checkbox"/>	IF COST EXCEEDS	<input type="checkbox"/>	NO

**IMPORTANT** - PLEASE HAVE THE UNIT PACKED IN ITS ORIGINAL PACKAGING. IF NOT WARRANTY AND REPAIR CONDITIONS CAN BE AFFECTED.  
 - PLEASE INCLUDE THE POWER SUPPLY.  
 - WHEN NO FAILURE FOUND AN INVOICE (EX VAT) OF R385.00 WILL BE ISSUED & QUOTE REJECTION R275.00

### Service Centre Addresses

Cape Town	Gauteng	Durban	Technical Support
Tactile Technologies Attn: Sarah & Lindie	Tactile Technologies Attn: Sarah & Lindie	Tactile Technologies Attn: Lindie	Tactile Technologies <a href="mailto:Support.za@tactiletechnologies.com">Support.za@tactiletechnologies.com</a>
Tel: 010 900 3991	Tel: 010 900 3991	Tel: 010 900 3991	Tel: 010 900 3991
3 Sabie Rd, Cnr Mountainview & Bill Bezuidenhout Bloemhof, Bellville Cape Town	Unit 1 - @ 9 Enterprise Close Linbro Business Park, Sandton Johannesburg	Unit G1 Over the Green, Fairways Office Park 14 Fairways Avenue, Mt Edgecombe Durban	

I confirm that I have read and understand the RMA Procedures

<b>SIGNATURE</b>	
<b>NAME</b>	