



**Tactile
Technologies™**



Portfolio 2026

SELF SERVICE TERMINALS

Locally designed. Proudly South African. High quality.
Competitively priced. Delivered rapidly for your project needs.

Wall Mount · Desktop · Freestanding

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OUR PHILOSOPHY

Tailored to your needs

Tactile Technologies designs and manufactures self-service terminals locally. Giving our partners faster lead times, tighter quality control, and a platform that can flex to almost any retail, hospitality, or public-sector environment – without the wait for or premium of overseas suppliers.

25

years design & manufacturing

3-6

week average delivery

5-10y

average kiosk lifespan

3K+

SSTs built



Tactile Technologies Freestanding platform

OUR PLATFORM RANGE

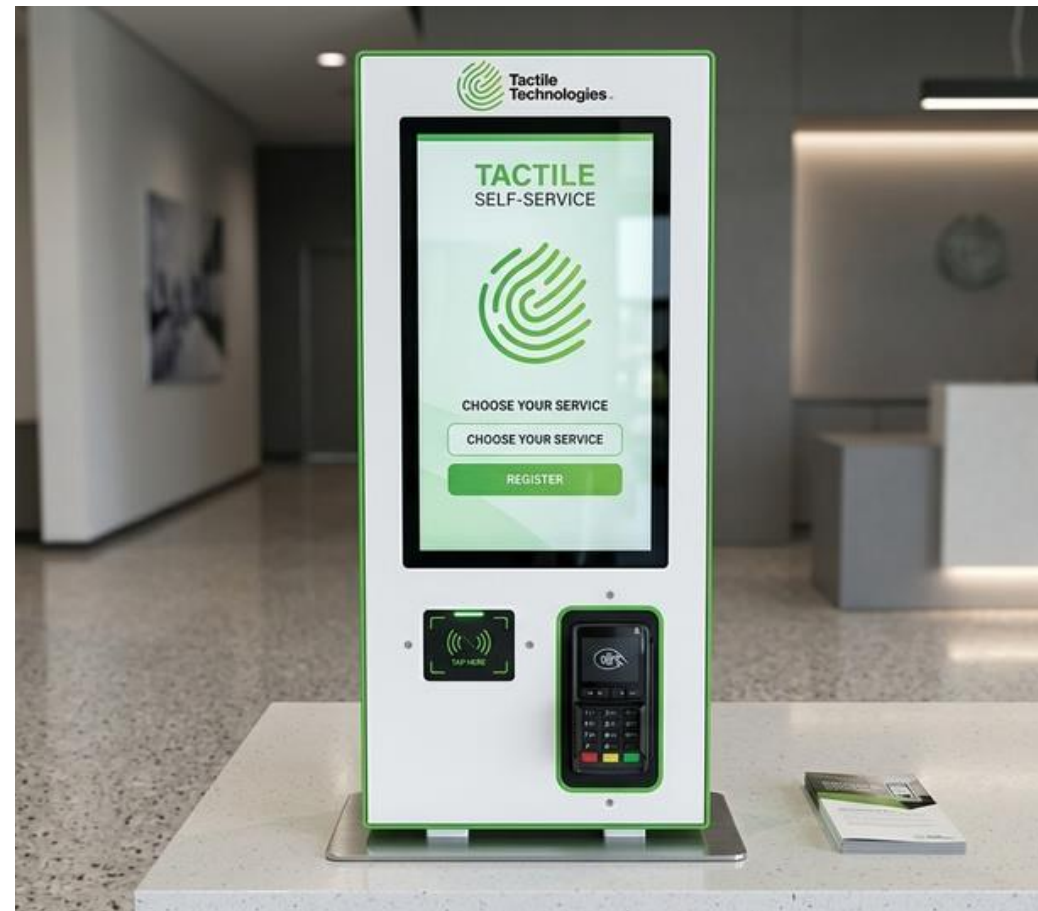
Three Platforms. Uniformity in Technology.

Every Tactile SST is built on a shared design and engineering foundation, configured into the format that suits the environment.



Wall Mount

space-saving, fixed installation



Desktop

countertop, compact footprint



Freestanding

single or dual screen, full-floor presence



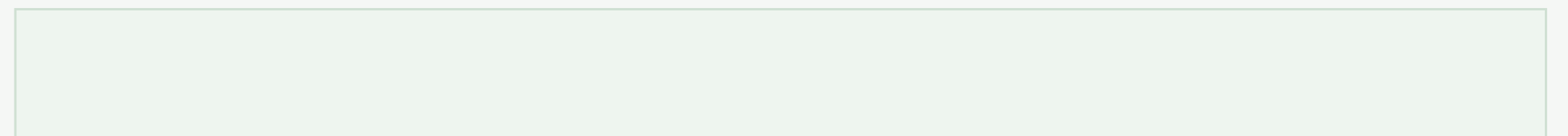
PLATFORM

Wall Mount

Fixed installation for queue points, lobbies and narrow footprints.

The Wall Mount platform is built for environments where floor space is at a premium — entrance lobbies, narrow corridors, queue points and transaction counters. Because the unit fixes directly to a wall or partition, there's no base or footing to plan around, making it the fastest platform to specify into an existing fit-out. It carries the same internal architecture as our Desktop and Freestanding ranges, so screen size, peripherals and finish can all be matched to the brand and the use case without re-engineering the unit from scratch.

- ✔ **10" to 27" portrait or landscape touchscreen**
- ✔ **slim profile — minimal wall space required**
- ✔ **Android / Windows / Linux architecture**
- ✔ **optional printer, scanner, NFC/RFID, biometrics**
- ✔ **steel, stainless or aluminum enclosure**





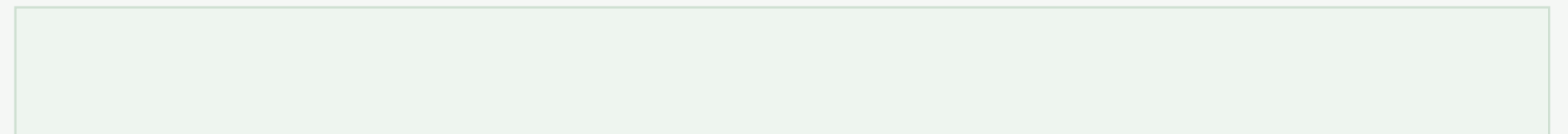
PLATFORM

Desktop

Countertop unit for staff-assisted or self-checkout points.

The Desktop platform sits on a counter, table or till point, making it the natural choice for staff-assisted transactions, self-checkout lanes and point-of-sale upgrades where a full freestanding unit isn't needed. Its compact base keeps the counter uncluttered while still housing the same range of peripherals available across the platform – printer, scanner, payment terminal – so retailers can specify exactly what the till point requires. Because it's built to order, the enclosure, screen size and finish can all be tailored to match existing counter equipment and store branding.

- ✓ **10" to 27" landscape or portrait**
- ✓ **with or without printer, scanner, payment terminal**
- ✓ **compact base, low counter footprint**
- ✓ **Android / Linux / Windows architecture**
- ✓ **custom-built to suit peripherals required**





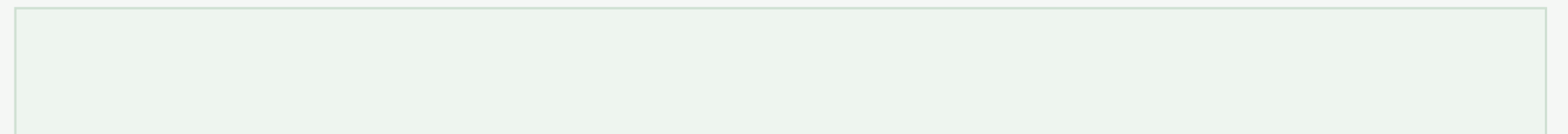
PLATFORM

Freestanding

Full-floor presence – available in single or dual screen configurations.

The Freestanding platform is our flagship floor unit – built for retail, quick-service and lobby environments where the kiosk itself becomes a visible, branded part of the customer journey. It scales from a single-screen self-ordering point up to a Back2Back dual-screen configuration that serves two queues from one footprint, making it well suited to high-throughput sites. With screen sizes running from compact 10.1" units up to large-format 32" displays, and full support for custom enclosures, branding and wrap finishes, the Freestanding range is the platform most often used to anchor a self-service rollout.

- ✓ **10" up to 32" landscape or portrait**
- ✓ **single screen or back-to-back dual-screen**
- ✓ **with or without printer, scanner, payment terminal**
- ✓ **Android / Linux / Windows architecture**
- ✓ **custom enclosure, branding & wrapping options**



WHY CHOOSE US

Why Choose Our Self Service Terminals?

Quality & Durability

- industrial-grade steel, stainless steel or aluminum enclosures
- powder-coated, scratch- and corrosion-resistant finishes
- 5–10 year average lifespan vs 2–3 years budget kiosks
- facilities & equipment for unrivalled durability

Technology & Integration

- seamless integration with POS, CRM, ticketing, payment
- contactless, NFC, QR and biometric verification support
- scalable – single unit to nationwide rollouts
- future-proofed upgrade paths for screens & software

Experience & Expertise

- 25 years of design, development & manufacturing
- proven track record: retail, hospitality, banking & more
- in-house engineering team for quality and innovation

Lead Times & Reliability

- average delivery within 3–6 weeks, local manufacturing
- shorter lead times vs overseas suppliers (8–12+ weeks)
- rapid prototyping service for pilot projects

More Reasons to Choose Tactile



Customisation & Flexibility

- fully customizable format, function, aesthetics, budget
- touchscreens, payment, biometrics, printers, scanners, cameras
- modular design for easy upgrades or component swaps
- branding and wrapping options for maximum visual impact



Cost Efficiency

- lower total cost of ownership; high reliability & lifespan
- modular upgrades reduce replacement costs
- competitive pricing through methodology and innovation



Service & Support

- local after-sales support with fast response times
- comprehensive warranties available, including insurance
- full maintenance, servicing and spares availability
- technical training and support for client staff



Sustainability

- energy-efficient components and smart cooling
- recyclable materials and eco-friendly finishes
- long product lifecycle reduces waste vs disposable kiosks
- continuous quality and cost-refinement culture



REFERENCE

Famous Brands Self Ordering

Self-Ordering

In 2019 Famous Brands began deployment of Self Ordering Terminals, now successfully deployed throughout the group.

Self Service Terminal Spec

- ✔ Kiosk Enclosure
- ✔ Iiyama 22" Touch Screen
- ✔ FEC Fanless PC Box
- ✔ Seiko Printer
- ✔ Unitech 2D Scanner



REFERENCE

KFC Self Ordering

Desktop Self-Ordering

Tactile Technologies were awarded the manufacturing and supply of the desktop KFC Self Ordering terminals; being deployed since the beginning of 2022.

Tactile Technologies were also awarded the supply of the 27" touch screen monitors for the freestanding Self Ordering Terminals.

Self Service Terminal Spec

- ✔ Kiosk Enclosure
- ✔ Tactile 22" Touch Screen (Desktop)
- ✔ Iiyama 27" Touch Screen (Freestanding)



REFERENCE

DHL Self Service

Queue Busting

Installed at selected DHL express sites for queue busting, enabling the customers to create waybills via the Self Service Terminal

Self Service Terminal Spec

- ✔ Kiosk Enclosure
- ✔ Tactile 22" Touch Screen
- ✔ FEC Fanless PC Box
- ✔ Unitech Kiosk Scanner
- ✔ Seiko Label Printer
- ✔ Stainless Steel Keyboard



REFERENCE

Pick N Pay Self Check Out

Self Service Check-out

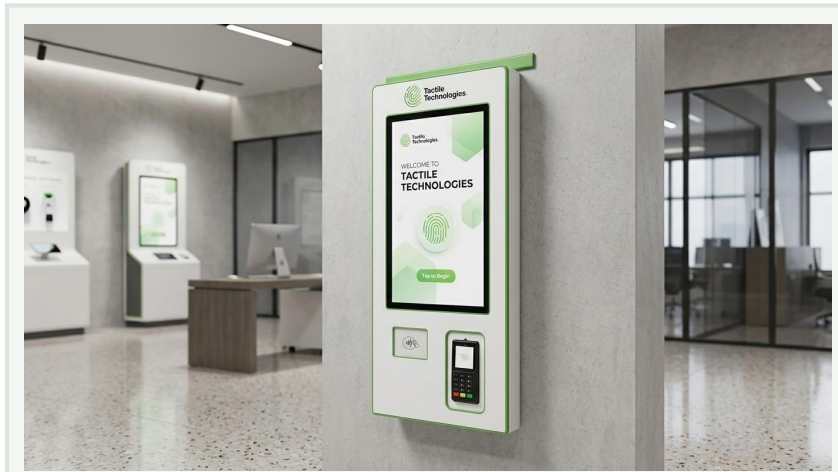
Self Check-Out in South Africa is relatively new, with many retailers grappling the age-old trust issue. Pick N Pay at the forefront of technology is currently deploying this very concept.

Self Service Terminal Spec

- ✔ Custom Design
- ✔ FEC AIO 15" Touch
- ✔ Printer
- ✔ Scanner
- ✔ Scale
- ✔ Payment

AT A GLANCE

Gallery



PLATFORM
Wall Mount



PLATFORM
Desktop



PLATFORM
Freestanding



REFERENCE
KFC



REFERENCE
DHL



REFERENCE
Pick N Pay



REFERENCE
Famous Brands

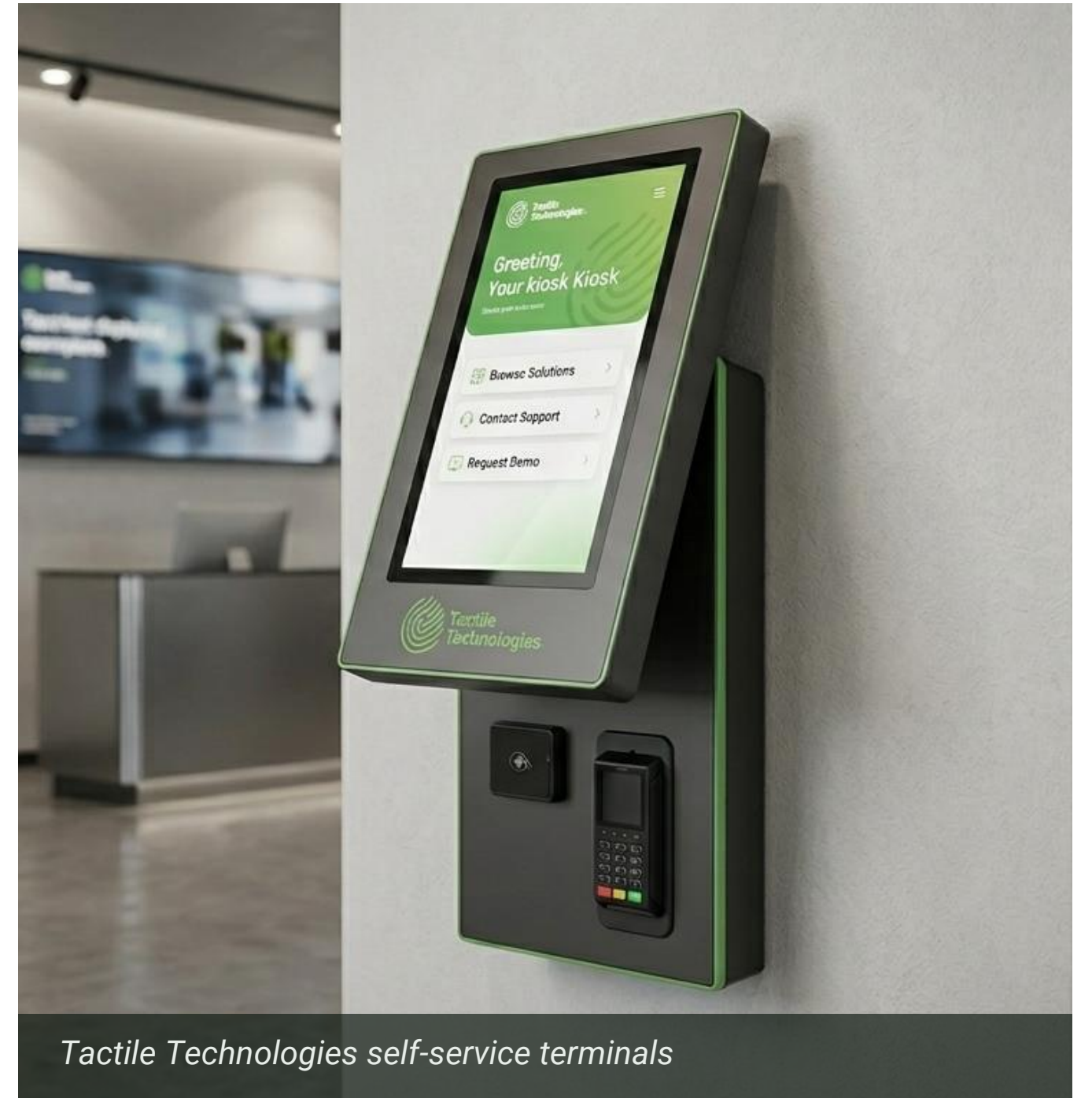
Self Service Terminals

Today self-service terminals are used in a broad range of environments, enabling users to access services such as ordering, payments, information retrieval, and registration without direct staff assistance. Their flexibility and integration with technologies like payment systems, scanners, and biometric tools make them suitable for both commercial and public applications.

Tactile offers local customized manufacturing. A standard range of self-service terminals is available however each design can be easily customized and/or design can be initiated 'from scratch' based on parameters such as functionality, serviceability, design and budget.

A variety of applications for self-service can be found in retail, fast food and hospitality, healthcare, transportation and travel, banking and financial services and government.

tactiletechnologies.com



Tactile Technologies self-service terminals



Let's build your next rollout together.

From a single pilot unit to a nationwide deployment — wall mount, desktop or freestanding, built and supported locally.

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